**AVE video intercom system: IP indoor unit for concierge desks is now available**

**AVE is expanding its IP system with a desktop device ideal for access control and communication in residential and commercial settings.**

The new **VIIP-GUARD indoor unit** expands the extensive range of the **V44-SMART IP video intercom system by AVE**. It’s designed for managing calls at concierge desks.

**Meant for desktop installation**, it’s ideal for manned concierge desks in residential and commercial settings. It allows access control for guests and visitors and direct communication with residents.

The VIIP-GUARD features a modern design, a large **10-inch touchscreen display** with a user-friendly graphical interface in four selectable themes, and a natural aluminum body. These features make the device easy to use and suitable for integration in a variety of contexts. The **integrated camera** allows residents to view the concierge operator on their internal monitor during calls. From the concierge station, operators can also view **IP cameras with H.264 streaming connected** to the system and make **calls to internal units** while showing the video stream from an IP camera connected to the system.

The device includes a **handset** to simplify use by the operator and ensure **conversation privacy**. It can **receive calls from external stations** belonging to the same system and manage **SOS alarm signals** from TS-SMART monitors in the apartments of the building. Thanks to the **day/night function**, calls are forwarded directly to the apartments when the concierge desk is unattended.

**Installation is plug & play**: it takes just a few steps to configure the device, which can be powered via a 48 Vdc PoE switch or a 24 Vdc switching power supply. **Multiple concierge units** can be installed, ideal for complex facilities such as **residences or office complexes**.

**The concierge unit complements the other products in the AVE V44 SMART IP video intercom system**. This range offers outdoor units for installations in everything from single-family homes to large apartment buildings. The lineup includes indoor units ranging from basic intercom handsets to TS-SMART monitors with 7", 10", and 18" LCD touchscreens. These monitors can be used to manage AVE Smart Home, wired home automation, and anti-intrusion systems.

**AVE video door entry system: the answer to all your needs.**

TECHNICAL SPECIFICATIONS:

* Power supply: PoE 48Vdc or 24Vdc switching
* Display: 10" touch screen
* Installation: desktop, supplied with support feet
* Color: natural aluminum
* Dimensions (WxHxD): 356 x 210 x 31.8 mm

Rezzato, July 23, 2025